



Southgate - Neighborhood Action Plan
(RED FONT = NEW INFORMATION)

CONCERN	RESPONSIBLE PERSON(S)	ACTION STATUS	NEXT STEPS / COMMENTS
HAYWARD UNIFIED SCHOOL DISTRICT ISSUES/IDEAS:			
1. HUSD – King Middle School: Residents are concerned about the facility construction project at King Middle School - the school appears to be in very poor condition. What are the plans to improve the school facility and how long will the construction project take?	1. David Gallagher, Chief Facilities Officer – HUSD, 784-2600, dgallagher@husd.k12.ca.us David Korth, Neighborhood Services Manager, 583-4227, david.korth@hayward-ca.gov .	1. RESPONSE Mr. David Gallagher, Chief Facilities Officer for the Hayward Unified School District (HUSD) provided an update on the status of the King Middle School facilities rehabilitation project. Construction plans were shared and reviewed at the Oct. 18th neighborhood meetings. Copies of the documents that were distributed can be obtained from either contact noted to the left.	
2. HUSD Administration Representation at Neighborhood Meetings: A request has been made for an HUSD representative to be present at the next neighborhood meeting.	2. Janis Duran, Superintendent, Hayward Unified School District, 784-2600, jduran@husd.k12.ca.us David Korth, Neighborhood Services Manager, City of Hayward 583-4227, david.korth@hayward-ca.gov	2. RESPONSE HUSD Superintendent Janice Duran arranged for at least one HUSD representative to be present at each neighborhood meeting. In addition to Mr. David Gallagher noted above, Ms. Kathy Brown, HUSD's After-School Programs Manager; Ms. Jan Stephenson, Coordinator-Student and Parent Support Programs; Ms. Andrea Silva, Principal – Southgate Elementary School; and Ms. Estella Santos, Principal, Martin Luther King Middle School have also been invited to attend the Southgate Neighborhood meetings.	

Definitions:

RESPONSE: The City's response to the question asked or the issue raised.

RESOLVED: The stated concern was solved.

IN PROCESS: The stated strategy was initiated, but is not yet completed.

ONGOING: The stated strategy is long-term in nature and continues to be implemented and or monitored for effectiveness.

NOT RESOLVED: The City cannot independently resolve the stated concern.

NEIGHBORHOOD PARTNERSHIP NEEDED A Neighborhood / City partnership is needed to resolve the stated concern.



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HAYWARD UNIFIED SCHOOL DISTRICT ISSUES/IDEAS – CONTINUED:			
<p>3. HUSD / Neighborhood Partnership Proposal</p> <p>Residents asked what the neighborhood can do to help the School District, and in particular – local schools.</p> <p>An Adopt-a-School Program was suggested where residents work in partnership with local school Principals, faculty and students to maintain and beautify school property, and/or donate student supplies and school equipment. Some residents also offered to paint Southgate Elementary School.</p>	<p>3.</p> <p>Ms. Andrea Silva, Principal, Southgate Elementary School, 723-3905, asilva@husd.k12.ca.us</p> <p>Ms. Estella Santos, Principal, Martin Luther King Middle School, 723-3120, esantos@husd.k12.ca.us.</p> <p>Jan Stephenson Coordinator, Student and Parent Support Programs Hayward Unified School District (510) 784-2600, ext. 72840 jstephenson@husd.k12.ca.us</p> <p>Janis Duran, Superintendent, Hayward Unified School District, 784-2600, jduran@husd.k12.ca.us</p> <p>David Korth, Neighborhood Services Manager, Hayward Neighborhood Services, 583-4227, david.korth@hayward-ca.gov</p>	<p>3.</p> <p>RESPONSE</p> <p>A neighborhood “Adopt-A-School” program is welcomed and encouraged. Interested residents, as well as representatives from faith and community-based services organizations, local businesses, and other neighborhood stakeholders, can contact local school principals, the District offices, and/or the City’s Neighborhood Services Manager to get started.</p> <p>A. To-date, no volunteers have contacted the City or HUSD. (Interested volunteers may use the attached Adopt-A-School Sign-Up Form, or contact any of the staff noted to the left.)</p> <p>B. At the October neighborhood partnership meeting, Ms. Kathy Brown spoke about HUSD’s Parent/Guardian Centers, and indicated that she would make available the Parent Center Meeting Schedule (Provided as Attachment B to this Action Plan). For more information about HUSD Parent Centers, please contact Ms. Jan Stephenson, Coordinator, Student and Parent Support Programs. (See contact information to the left.)</p>	<p>3.</p> <p>Interested individuals may contact any of the school or City contacts noted to the left, or complete the Adopt-A-School Sign-Up Form provided as Attachment B to this Action Plan. Once completed, submit please submit the form to Hayward City Hall, Office of the City Manager - Neighborhood Services. City staff will then follow up with the appropriate school representatives.</p>



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CITY OF HAYWARD: TRAFFIC SAFETY / CRIME/ CRIME PREVENTION			
<p>4. Traffic – Speeding, Racing & Reckless Driving: Residents report dangerous traffic conditions at the following locations:</p> <p>A. Calaroga: (Near Turner Court and in front of Southgate Elementary School): Typically occurs 7 days a week around 3:30-7 pm.</p> <p>B. Peterman Avenue</p> <p>C. Chiplay Avenue: (The current speed lumps are ineffective, possibly warn down).</p> <p>D. Turner Court</p> <p>E. Kay Street</p>	<p>4. A & B.:</p> <p>Don Frascinella, Transportation Manager, Public Works, City of Hayward – 583-4781, don.frascinella@hayward-ca.gov</p> <p>Morad Fakhrai, Deputy Director, Public Works, 510-583-4740, morad.fakhrai@hayward-ca.gov</p> <p>Lt. Reid Lindblom, Hayward Police Dept., 510-293-7073, reid.lindblom@hayward-ca.gov</p> <p>Lt. Sheryl Boykins, Hayward Police Dept., 510-293-7296, sheryl.boykins@hayward-ca.gov</p>	<p>4. A. & B.:</p> <p align="center">RESPONSE</p> <p>A.: Calaroga Ave.: The City issued a Speed Lump Petition Form to residents requesting speed lumps be installed on Calaroga Ave. in front of Southgate Elementary School. The residents directly impacted by the installation of speed lumps will have to sign the petition indicating they have no objections to this plan. Once submitted, the City can proceed with the scheduling of the speed lump installation.</p> <p>Also, six (6) new signs have been installed on Calaroga alerting drivers that a school is in the area and to slow down their speed.</p> <p>B: Peterman Ave.: A Speed Lump Petition has been issued. Once signed by the required 2/3 of the residents living in the area where the speed lumps are to be installed (including those living directly adjacent to the installation location), and submitted to the City, the installation of speed lumps can be scheduled.</p> <p>C.: Chiplay Ave.: By December 10, 2010, City inspectors will evaluate the condition of the speed lumps currently located on Chiplay to determine if they still meet City standard height, and will also determine if it is feasible to install additional speed lumps on this street.</p> <p>Meanwhile: HPD Patrol units have been alerted to the concerns in the noted areas. Targeted pro-active traffic enforcement will continue in these areas at various times over the next few months.</p>	<p>4. A. & B.:</p> <p align="center">NEIGHBORHOOD PARTNERSHIP NEEDED</p> <p>When reckless driving such as auto racing, donut spinning, etc. is witnessed, reports should be made to the Hayward Police Department: 510-293-7000 as soon as possible.</p> <p>To the extent possible, callers should report:</p> <ul style="list-style-type: none"> • Date and Time of the reported incident; • A description of the activity, and • A description of the people and vehicles involved, including license plate numbers, color, make and model of the vehicle, etc.



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4. C. Traffic / Intersections at: <ul style="list-style-type: none"> Hesperian and La Playa, and Hesperian and Cathy Way <p>The turn onto and from Hesperian at La Playa and at Cathy Way is unsafe due to speeding traffic.</p>	4. C. <p>Don Frascinella, Transportation Manager, Public Works, City of Hayward – 583-4781, don.frascinella@hayward-ca.gov</p> <p>Morad Fakhrai, Deputy Director, Public Works, 510-583-4740, morad.fakhrai@hayward-ca.gov</p>	4. C. RESPONSE <p>Timed signal lights are currently operative at both of the noted intersections in order to control the high volume of traffic that occurs in these areas. There are protected left turns for the Hesperian/Cathy-Depot signal; thus turns should not be an issue. Hesperian/La Playa is a “T” intersection and as is the case with all such intersections, drivers on the side streets must yield to the traffic on the major street (in this case Hesperian) before making a safe turn.</p> <p>While drivers may speed and/or use poor judgment when driving in these areas at any given point in time, a review of City records shows that neither of the noted intersections have an unusually high incidence of reported accidents. Consequently, no additional traffic control safety measures are indicated at either location at this time.</p>	
4. D.: Motor Scooter Rider: Neighborhood Nuisance / Safety Hazard: <p>There is a young resident in the neighborhood that frequently rides a loud motor scooter on sidewalks, and in and out of parked cars, posing both a traffic hazard and a neighborhood noise concern.</p>	4. D. : <p>Lt. Reid Lindblom, Hayward Police Dept., 510-293-7073, reid.lindblom@hayward-ca.gov</p> <p>Lt. Sheryl Boykins, Hayward Police Dept., 510-293-7296, sheryl.boykins@hayward-ca.gov</p>	4. D.: <p>At the October neighborhood meeting specific information about who the motor scooter rider is, and where he lives, was requested so that HPD officers can speak directly to the young man and his family about the concerns raised.</p> <p>To-date, no information has been submitted to HPD.</p>	



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Southland Mall Operations / Neighborhood Impact:			
5. La Playa Drive: A. La Playa Drive needs repair, and B. Drivers frequently speed around the curve on La Playa Drive, particularly near the JCPenny store.	5. A. B., and C: David Korth, Neighborhood Services Mgr., City Mgr's. Office 510-583-4227, david.korth@hayward-ca.gov Sean Brooks, Economic Development Mgr., City Mgr's. Office, 510-583-4304, sean.brooks@hayward-ca.gov	5. A. and B.: <p align="center">RESPONSE</p> La Playa Drive is a private roadway that is owned, maintained, and traffic is enforced by the operators of Southland Mall. On October 21, 2010 City representatives from the City Manager's Office, representing both Economic Development and Neighborhood Services, met with Veronica Curley, General Manager of the Southland Mall and shared the noted concerns. Ms. Curley indicated that La Playa Drive was recently repaired, and will continue to monitored and repaired as needed. She noted that the roadway is subject to ongoing damage due to the high volume of large delivery truck traffic on that roadway. She also shared the neighborhood's concern about speeding on La Playa, and indicated that the Hayward Police Dept. and Southland Security have increased coordinated enforcement activities aimed at this and other issues such as auto vandalism, theft, etc.	<p align="center">NOTE</p> <p>Southland Mall General Manager, Veronica Curley, invited the neighborhood to use the Mall's Community Room for future neighborhood meetings.</p> <p>Please contact David Korth, Neighborhood Services Mgr. if there is a desire to conduct future Neighborhood Partnership meetings at Southland Mall.</p>
C. Burlington Coat Factory Parking Lot - Trucks: Large commercial trucks often park with their engines running (possibly to operate onboard refrigeration) during late night/early morning hours in the Burlington Coat Factory. This is disturbing to nearby residents.	Veronica Curley, General Manager Southland Mall, 782-5050, veronica.curely@ggp.com	5. C. : Trucks: <p align="center">RESPONSE</p> At the Oct. 21, 2011 meeting with the Southland Mall General Manager, staff inquired about the feasibility of using the Southland Mall parking area as a waiting area for truckers (as an alternative to the Burlington Coat Factory's parking lot). Ms. Curley indicated that she did not want to encourage truckers, especially those not delivering to the Mall, to use the Southland parking lot as a rest/waiting area due to security and liability concerns. She was also concerned that the increased volume of trucks on Southland property would increase damage to the Mall's roadways and parking lot.	<p align="center">NEXT STEPS</p> <p>In mid-January, the Mayor and the City's Economic Development Manager will meet with Burlington Coat Factory representatives. Their discussion will include the posting of signs prohibiting truckers from using their parking lot as a rest area, and request that the HPD be contacted when violations occur.</p>



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<p>5. D. Southland Mall / Supermarket Needed:</p> <p>A grocery /supermarket is desired at Southland Mall.</p>	<p>5. D.:</p> <p>Edward Bogue, President, Southgate Neighborhood Association, 510-782-2824, Email: ewbhwd@msn.com</p> <p>Sean Brooks, Economic Development Manager, City Mgr's Office, 583-4304, sean.brooks@hayward-ca.gov</p> <p>Veronica Curley, General Manager Southland Mall, 782-5050, veronica.curely@ggp.com</p> <p>David Korth, Neighborhood Services Manager, City Mgr's Office – 583-4227; david.korth@hayward-ca.gov</p>	<p>5. D.: Supermarket:</p> <p>IN PROCESS (NEIGHBORHOOD PARTNERHSIP IN ACTION)</p> <p>The Southgate Neighborhood Association developed and distributed a petition at the first Southgate neighborhood meeting on June 21, 2010. The petition sought to urge the Southland Mall administration to re-open a supermarket at Southland Mall. The City's Economic Development Manager, Sean Brooks, has also been working with the Southland Mall General Manager to encourage re-opening a supermarket at this location. The City has been in touch with a couple of different supermarket chains encouraging their move to Hayward, and in particular, to the Southland Mall location.</p> <p>Southland Mall General Manager Veronica Curley indicated that Southland Mall shares the neighborhood's desire to have a supermarket at this location; she indicated that the neighborhood signatures submitted to her were very helpful in terms of sharing the potential demand to prospective tenants.</p>	<p>NEXT STEPS</p> <p>As the economy and the financial position of the Mall's parent organization General Growth Properties, Inc. (GGP) improves, property improvements (which are in the early stages of development) can be implemented to make the location more attractive to prospective supermarket chains.</p> <p>GGP continues to actively market this prime location, and the City continues to work closely with Southland Mall management. In addition to assistance with marketing efforts, the City is prepared to expedite plan review and permit processes when specific development plans are submitted for review.</p>



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<p>6. Kaiser Hospital:</p> <p>Kaiser staff and visitors often litter and take up parking on the residential streets in the southern portion of the Southgate neighborhood near Tennyson Road. What can be done to change this?</p>	<p>6.</p> <p>David Korth, Neighborhood Services Manager, City Mgr's Office, 583-4227, david.korth@hayward-ca.gov</p> <p>Lt. Sheryl Boykins, Hayward Police Dept., 510-293-7296, sheryl.boykins@hayward-ca.gov</p>	<p>6.</p> <p>RESPONSE</p> <p>The City contacted Kaiser regarding this issue. Ms. Ana Apodaca, the Community and Government Relations Mgr. for Kaiser Hospital has issued notices to all Kaiser employees to use the Kaiser parking lot instead of neighborhood streets, and alerted them to the litter concern as well.</p> <p>While it is more difficult to control the behavior of Kaiser Hospital visitors, residents are encouraged to report specific incidents to the hospital. This can be done via telephone or email -----▶</p> <p>Ms. Apodaca indicated that to-date her office has not received any calls from neighborhood representatives about the noted neighborhood concerns.</p>	<p>6.</p> <p>NEIGHBORHOOD PARTNERSHIP NEEDED</p> <p>Neighborhood concerns caused by Kaiser Hospital operations should be reported to:</p> <p>Ms. Ana Apodaca Community and Government Relations Manager, Kaiser Permanente 510-618-5845, or email: Ana.apodaca@kp.org</p>



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<p>7. Chabot College - Neighborhood Impact:</p> <p>A. Residents request that students be encouraged to keep neighborhoods free from litter, and that trash cans be placed (and maintained) in the neighborhood when school is in session and during special events;</p>	<p>7. A.:</p> <p>Celia Barberena, President – Chabot Community College, 723-6641, cbarberena@chabotcollege.edu</p> <p>Fran David, City Manager, 510-583-4302, fran.david@hayward-ca.gov</p> <p>Kelly Morariu, Assistant City Manager, 583-4305, kelly.morariu@hayward-ca.gov</p> <p>David Korth, Neighborhood Services Manager, City Mgr’s Office, 583-4227, david.korth@hayward-ca.gov</p>	<p>7. A., B., C., and D.: Chabot College – Neighborhood Impact</p> <p>RESPONSE</p> <p>On January 10, 2011, City Manager Fran David, Assistant City Manager Kelly Morariu, and Neighborhood Services Manager David Korth are scheduled to meet the Chabot College President, Celia Barberena to discuss the noted neighborhood concerns, as well as to discuss possible strategies to increase resident participation in campus general public programs and events, as well as ways to enhance student and faculty engagement in neighborhood and community improvement activities.</p> <p>NEIGHBORHOOD PARTNERSHIP NEEDED</p> <p>A: Neighborhood Litter: While waiting for City and Chabot College action, residents and other neighborhood constituents can help build community and strengthen the neighborhood by forming a Keep Hayward Clean and Green (KHCG) Neighborhood team!</p> <p>(Information about this was provided at the October neighborhood meeting, and is again provided below and to the right. To learn more, contact the City representatives noted to the left, or contact the KHCG Task Force, and ask about how your neighborhood can benefit from the <i>Adopt-A-Block Program</i>-----▶)</p> <p>To-date, no one has contacted the City or the KHCG Task Force about this opportunity.</p>	<p>7. A.: Neighborhood Litter:</p> <p>NEIGHBORHOOD PARTNERSHIP NEEDED</p> <p>Create a Keep Hayward Clean and Green Neighborhood Team and join the Adopt-A-Block Program!</p> <p>For more information contact:</p> <p>Ms. Blytha Bowers, KHCG Chair by calling: 510-303-7924, or email: Blytha@aol.com or</p> <p>Go to: www.hayward-ca.gov, and click on the icon below.</p> <p>▼</p>



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7. B.: Chabot College: Parking Restrictions and Enforcement:	<p>7. B.:</p> <p>Matt McGrath, Director, Maintenance Services Department, 583-7747, matt.mcgrath@hayward-ca.gov</p> <p>Lt. Reid Lindblom, Hayward Police Dept., 510-293-7073, reid.lindblom@hayward-ca.gov</p> <p>Lt. Sheryl Boykins, Hayward Police Dept., 510-293-7296, sheryl.boykins@hayward-ca.gov</p>	<p>7. B. Chabot College - Parking Restrictions / Enforcement:</p> <p style="text-align: center;">RESPONSE</p> <p>If at any time a person observes that a car is illegally parked (i.e., causing a safety hazard, double parked, blocking a driveway or sidewalk, impeding traffic, parked next to a red curb, etc.) call the HPD Parking Enforcement hotline: 293-7011.</p> <p style="text-align: center;"><i>Residential Permit Parking Program:</i></p> <p>NOTE: The City’s Residential Permit Parking Program is currently under review and is subject to changes. This may alter and/or delay the processes described below.</p> <p>Residents that are interested in establishing permit parking zones within the neighborhood may request a (City issued) petition. At least 55% of the residents living in the proposed neighborhood area where the permit parking program is desired must agree to the establishment of the program by signing the petition. -----▶</p> <p>The targeted area must consist of at least “6 block faces” (that are zoned residential). If a petition is submitted, the City will include in its feasibility study the impact that such a program will have on Chabot College operations, as well as on Kaiser patients and local residents. If a Permit Parking Program is established within a neighborhood, the Hayward Police Department will enforce the limited parking via responses to calls for service, and proactively as resources allow.</p>	<p>7. B.: Parking Restrictions:</p> <p style="text-align: center;">NEIGHBORHOOD PARTNERSHIP NEEDED</p> <p>To request a petition form, contact: Don Frascinella, Transportation Manager, Hayward Public Works Dept., 583-4781, or by email at: don.frascinella@hayward-ca.gov.</p> <p style="text-align: center;"><i>Please Note:</i></p> <p>If a Residential Permit Program is established, the residents living on the affected streets will have to pay a fee in accordance with the City Master Fee Schedule that is in effect.</p>



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7. C.: Chabot College – Noise Disturbance: Noise from college football games is disturbing to nearby residents.	7. C. and D: David Korth, Neighborhood Services Manager, City Mgr's Office – 583-4227, david.korth@hayward-ca.gov	7. C.: Chabot College - Noise Disturbance: IN PROCESS The type of noise disturbance noted is not illegal, and so is not subject to law enforcement. When City staff meet with the Chabot College President on Jan. 10 th , they will explore ways to mitigate the noise concern.	
7. D.: Chabot College – Property line fences need repair and maintenance.		7. D.: Property Line Fence Repair / Maintenance: RESOLVED Staff review of the campus perimeter facing the Southgate neighborhood did not reveal the noted problem. Either the situation has been corrected, or staff did not look at the correct location. Additional information was requested by the City at the October neighborhood meeting. No further information has been submitted to the City on this matter. Consequently, no further action is planned at this time.	



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<p>8. Residential Parking Issues:</p> <p>Some homes around Poinciana and Magnolia Streets own many cars and take up available street parking in that area.</p> <p>A. Is there a limit to how many cars a property can own?</p> <p>B. What should residents do if someone parks there vehicle on a curve, and/or in such a way as to block the view of traffic when exiting one's own driveway?</p>	<p>8. Resident Parking:</p> <p>Don Frascinella, Transportation Manager, Public Works, City of Hayward – 583-4781, don.frascinella@hayward-ca.gov</p> <p>Morad Fakhrai, Deputy Director, Public Works, 510-583-4740, morad.fakhrai@hayward-ca.gov</p> <p>Lt. Reid Lindblom, Hayward Police Dept., 510-293-7073, reid.lindblom@hayward-ca.gov</p> <p>Lt. Sheryl Boykins, Hayward Police Dept., 510-293-7296, sheryl.boykins@hayward-ca.gov</p>	<p>8. Resident Parking Issues:</p> <p align="center">RESPONSE</p> <p>A. Limits on Vehicle Ownership per Residential Property:</p> <p>There are no restrictions on the number of vehicles that a household can own / use. And, as long as a vehicle is operable and the registration is current, residents can park (in a legal manner) anywhere on a neighborhood street that is not otherwise restricted by law (i.e., red curb, posted restriction parking, etc.).</p>	<p>8. Parking Issues:</p> <p>If someone observes that vehicles frequently park in an illegal or unsafe manner (i.e. on a curve or corner, blocking a driveway or fire hydrant, etc.) a request can be made to the transportation manager for a red curb. See contact information to the left.</p>
		<p>B. Illegal Parking / Visual Obstruction:</p> <p align="center">RESPONSE</p> <p>It was noted at the October neighborhood meeting that if a resident notes that a car is parked in an illegal or unsafe manner (i.e. on a curve or corner, blocking a driveway or fire hydrant, etc.) a request can be made to the City a red curb. To-date, no requests have been submitted to the City.</p> <p>As noted previously - if at any time a person observes that a car is illegally parked (i.e., causing a safety hazard, double parked, blocking a driveway or sidewalk, impeding traffic, parked next to a red curb, etc.) call the HPD Parking Enforcement hotline: 293-7011. To-date, no reports have been submitted to HPD.</p>	



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<p>9. Establishing a “No Parking Zone” on Street Sweeping Days:</p> <p>What is the process for establishing a “NO PARKING ZONE” on the following streets so that the street sweepers can maintain the streets?</p> <ul style="list-style-type: none">• Chiplay St.• Turner Court.	<p>9.:</p> <p>Matt McGrath, Maintenance Services Department Director, 583-7747, matt.mcgrath@hayward-ca.gov</p> <p>Lt. Reid Lindblom, Hayward Police Dept., 510-293-7073, reid.lindblom@hayward-ca.gov</p>	<p>9.:</p> <p>RESPONSE</p> <p>Turner Court (a non-residential street) has been posted for no parking on street sweeping days.</p> <p>Residents interested in establishing restricted parking zone on Chiplay or any other neighborhood street on street sweeping days, a (City issued) petition must be signed by at least 2/3 of the residents that would be impacted by the limited parking restriction.</p> <p>If a Street Sweeping Day – Restricted Parking Program is established, the Maintenance Services Department will enforce the limited parking in the designated area.</p>	<p>9.</p> <p>NOTE:</p> <p>A petition to establish a restricted parking zone within the neighborhood on street sweeping days can be obtained from:</p> <p>City of Hayward Maintenance Services Department Tel: 583-7747; or by Email: Matt.mcgrath@hayward-ca.gov</p>



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10. Push-cart vendors: A. Is it illegal for push-cart street vendors to operate in Hayward? B. When residents call to report street vendors, they have at times been made to feel they are causing an inconvenience, and that the call will not be responded to.	10. A. and B: Lt. Reid Lindblom, Hayward Police Dept., 510-293-7073, reid.lindblom@hayward-ca.gov Lt. Sheryl Boykins, Hayward Police Dept., 510-293-7296, sheryl.boykins@hayward-ca.gov	10. A.: Legality of Push-Cart Vendors: <p align="center">RESPONSE</p> <p>Yes, the City’s Municipal Code prohibits push-cart street vendors from operating in Hayward.</p>	
		10. B.: Reporting Illegal Push-Cart Vendors: <p align="center">RESPONSE</p> <p>Residents are strongly encouraged to call HPD (293-7000) when any illegal activity is observed. However, based on the nature of the crime reported, and what other calls for service are in effect at the time of the call, police resources may be directed to other high priority matters.</p> <p>Nonetheless, the information provided regarding the type of vendor observed, when and where they were observed, and descriptions of the people, carts, etc. that are involved is very helpful in determining where and when the incidents are occurring. This allows HPD to target its resources overtime thus increasing its efficiency and effectiveness.</p> <p>To-date, not reports have been submitted to the City.</p>	




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11. Recent Shooting in the Neighborhood: In May 2010 there was a shooting in the condominium complex on Stanhope (near Calaroga). There also appears to be an increase in burglaries, and drug activity in this area (particularly on Meredith Court).	Lt. Reid Lindblom, Hayward Police Dept., 510-293-7073, reid.lindblom@hayward-ca.gov	11.: Recent Shooting in the Neighborhood: RESPONSE During the summer, a team from HPD, including officers and crime prevention specialists, met with residents from the noted locations. Information about the shooting incident that occurred was discussed. Information about steps that residents can take to increase their safety was also shared, including information about how to establish a Neighborhood Watch group in their area (See No. 14 for more information about Neighborhood Watch).	
12. Scavenging Recycling Bins: There has been a high volume of people scavenging trash cans and recycling bins in the neighborhood; occurs typically on trash nights (Wednesday PM and early Thursday AM. What can residents / City do to prevent this?		12.: Scavenging Recycling Bins: RESPONSE (NEIGHBORHOOD PARTNERSHIP NEEDED) It is illegal to scavenge from resident's recycling bins. The City will provide, upon request, free stickers that warn against this illegal activity. It is recommended that one sticker be placed in the center of the front side of the cycling bin. HPD has created a map of neighborhoods with recycling pick-up schedules noted. Officers have been generally alerted to watch for scavenging during these times. It helps the Police Department to target enforcement efforts when neighborhoods provide frequent and specific information about scavenging activities in their area. Calls should be made to 293-7000. To-date, no new information has been reported.	



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CONCERN	RESPONSIBLE PERSON(S)	ACTION STATUS	NEXT STEPS / COMMENTS
13. Neighborhood Parties – Noise: A. There is a noise problem coming from the areas of Edgemere Lane (off of Kay Ave.) and Lindenwood Way. There seems to be frequent parties with a large number of people.		13.: Neighborhood Parties – Noise: RESPONSE (NEIGHBORHOOD PARTNERSHIP NEEDED) Police patrols have been alerted to this concern and have cruised by the noted properties at various times. However, no noise violations have been observed. Residents should call 293-7000 at the time that the disturbances are occurring. HPD will respond as soon as possible, depending on the nature of the call and what other calls for service are occurring at that particular time. -----► To-date, no new information has been reported.	Note: If there is a pattern of behavior that is occurring, please report this to HPD so that targeted pro-active enforcement can be implemented.
14. Neighborhood Watch Information Requested: A. How many Neighborhood Watch groups can a neighborhood have? B. How can residents organize a Neighborhood Watch in their part of the neighborhood if they want to start one?	14. Mary Fabian, Crime Prevention Specialist, 510- 293-1043; mary.fabian@hayward-ca.gov Gail Bleth, Crime Prevention Specialist, 510-293-7151, gale.bleth@hayward-ca.gov	14. Neighborhood Watch: RESPONSE At the October Neighborhood Partnership meeting, information was provided regarding joining or forming Neighborhood Watch Groups. Currently, there is one active Neighborhood Watch Group that covers the following Southgate Neighborhood streets: Contessa, Chiplay, and Wauchula. Two others were established, but have not held recent meetings. (1) on Peterman Ave., and (2) on Lindenwood, Edgemere, Kay, Malcolm, and Stanhope. To join one of these groups, or to activate a new Neighborhood Watch Group in your area, please contact -----►	14. : For Neighborhood Watch Info: Contact: <u>North of Hwy 92:</u> Mary Fabian Crime Prevention Specialist 510-293-1043 Mary.fabian@hayward-ca.gov <u>South of Hwy. 92:</u> Gale Bleth Crime Prevention Specialist: 510-293-7151 gale.bleth@hayward-ca.gov ; Website - Go to: www.hayward-ca.gov <i>(and click on the logo below).</i> 




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CONCERN	RESPONSIBLE PERSON(S)	ACTION STATUS	NEXT STEPS / COMMENTS
STREET MAINTENANCE ISSUES / CODE ENFORCEMENT ISSUES:			
<p>15.: Street Sweeping Schedule:</p> <p>Some residents on Turner Ct. would like to change street cleaning schedule to early AM, and change to a day that does not conflict with the trash pick-up schedule.</p> <p>What steps are needed to do this?</p>	<p>15. :</p> <p>Matt McGrath, Maintenance Services Department Director, 583-7747, matt.mcgrath@hayward-ca.gov</p>	<p>15.: Street Sweeping Schedule Change:</p> <p>RESPONSE</p> <p>Street Sweeping on Turner Court is currently scheduled to take place on Mondays and Tuesdays every other week, between 7 am and 11:30 a.m. City staff has confirmed that Waste Management is scheduled to do its pick-ups on Thursdays only. Consequently, it appears that there is no conflict and that no schedule changes are needed.</p> <p>No further action will be taken on this matter unless new information is provided. ----- ►</p> <p>To-date, no new information has been submitted to the City.</p>	<p>15. NEIGHBORHOOD PARTNERSHIP NEEDED</p> <p>If residents are experiencing something different from what has been reported, please advise the City ASAP by calling:</p> <p>Matt McGrath, Maintenance Services Dept. Director 583-7747, or Email: Matt.mcgrath@hayward-ca.gov</p>



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CONCERN	RESPONSIBLE PERSON(S)	ACTION STATUS	NEXT STEPS / COMMENTS
16. Code Violations: What can residents and the City do to address the ongoing issue of graffiti? Graffiti was spotted in the following locations (as of the June 21 neighborhood meeting): A. Graffiti: Across from 26625 Peterman Avenue.	16. A. B., and C. : Stacey Sorensen, Neighborhood Partnership Manager, 583-4233, stacey.sorensen@hayward-ca.gov	16. : Code Violations: RESOLVED A. Graffiti on Peterman Ave.: On 10-1-10 a Community Preservation code enforcement officer investigated both of the noted areas. No graffiti was found at any of the properties located: (A) Across the street from 26625 Peterman Ave.	16. A.: Peterman Ave. Suspected Code violations such as graffiti, can be reported to the City staff person noted to the left, or via Access Hayward by calling: 510-429-9273 Or via the City's Website: www.hayward-ca.gov , then click on the logo below: 
B. Graffiti: On the fence behind the 7-Eleven Store located at 2175 Aldengate Way.		B. Graffiti on Aldengate Way: IN PROCESS On November 29, 2010 the property owner was issued a formal notice to abate the noted graffiti. If the graffiti is not abated by the property owner by Friday, December 10, 2010, fines and fees will be charged to the property owner, and if the City ultimately must abate the graffiti, the property owner will be charged for the abatement service, on top of all applicable fines and fees.	
C. Fence Repair Needed: The fences on Peterman Way near the Greenway are tilted and in need of repair.		C. Needed Fence Repair: RESOLVED The noted fence is now propped up by wooden supports. While this does not necessarily make for a good appearance, it does address the health and safety concern it previously presented, and is no longer a code violation. This case has been closed.	



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CONCERN	RESPONSIBLE PERSON(S)	ACTION STATUS	NEXT STEPS / COMMENTS
16. Code Violations, continued: D. Vacant Property: A vacant house that is for sale on Mulberry St. (near Turner Court) is in poor condition and not being maintained.	16. D., E. and F.: Stacey Sorensen, Neighborhood Partnership Manager, 583-4233, stacey.sorensen@hayward-ca.gov Duke Bragg, Senior Rental Housing Inspector, 510-583-4160; duke.bragg@hayward-ca.gov	16. Code Violations, continued: RESPONSE D. Vacant Property: While the vacant property in question does not currently have a good appearance, the condition meets minimum code requirements; no actionable violations were noted on 10-4-10 when the investigation was conducted. At this time, no further action can be taken; however, this property will be monitored should any violations arise.	16. D.: Vacant House on Mulberry: NEIGHBORHOOD PARTNERSHIP NEEDED If the condition of this property worsens, please notify the City's Community Preservation Department as soon as possible by calling Stacey Sorensen, Neighborhood Partnership Manager – 583-4233, or Email: stacey.sorensen@hayward-ca.gov
E. Fry Lane: Rental Property is Poorly Maintained: There is a rental property located at: 1555 Fry Lane that has not been keeping up with the home. Can the landlord be required to maintain this property?	Glen Martinez, Building Official, 510-583-4159, Email: Glen.martinez@hayward-ca.gov	E: Rental Property Maintenance: RESPONSE On Oct. 4, 2010 Community Preservation investigated this concern. While the address provided (1555 Fry Lane) does not exist, the investigator inspected all of the nearby properties, including: 1524, 1536, 1548, 1552, and 1541 Fry Lane, and found no code violations. If the property that is of concern is different than any of the addresses noted above, please notify the Community Preservation Program as soon as possible so that an investigation can be conducted.	



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CONCERN	RESPONSIBLE PERSON(S)	ACTION STATUS	NEXT STEPS / COMMENTS
Public Works:			
17. Eldridge Pedestrian Overcrossing: A. Residents would like to know when Caltrans is going to fix up the damage done to Peterman Ave. from the current construction project, and explain why the damaged privacy screens cannot be immediately replaced.	17. Scott McCrank, Corridor Traffic Manager I-880 Construction Project State Dept. of Transportation (CalTrans): Office: 510.670.7826, Fax: 510.670.4911 Email: scott_mccrank@dot.ca.gov Morad Fakhrai, Deputy Director, Public Works, 510-583-4740, morad.fakhrai@hayward-ca.gov Robert Bauman, Director, Public Works Department, 583-4710, Robert.bauman@hayward-ca.gov	17. <p align="center">IN PROCESS</p> The Public Works Director and staff met with a crew of Caltrans representatives to view the Eldridge Pedestrian Overcrossing project. Caltrans plans to replace the damaged temporary privacy screen. To increase the safety of both the pedestrians using the crossover and the traffic below, Caltrans intends to install a chain link cover over the walkway on the bridge. Also, the nearby sound wall that is covered with graffiti is Caltrans responsibility. City staff continues to work with Caltrans to determine how best to proceed with a mural on the sound wall. Caltrans representatives listened to resident concerns at the Oct. 18, 2010 Southgate neighborhood meeting, and plan to participate again at the December 6 th meeting to provide updates re: plans to address those concerns.	
B. At the October neighborhood meeting residents living adjacent to the Eldridge Pedestrian Overcrossing construction site indicated that the site subjects their properties to ongoing graffiti tags. It was requested that City Code Enforcement consider these circumstances before charging fines / fees.	17. B. : Stacey Sorensen, Neighborhood Partnership Manager, 583-4233, stacey.sorensen@hayward-ca.gov	17. B.: <p align="center">IN PROCESS</p> While the noted property owners are still legally responsible for abating graffiti on their respective properties, the City is taking into consideration the special circumstances surrounding those properties and is working with the respective property owners to determine the best solution to resolving the noted code violations.	



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HAYWARD AREA RECREATION AND PARK DISTRICT (HARD) ISSUES / IDEAS:			
18. HARD / Park Signs: A sign was knocked down at Southgate Park that read: "UNLEASHED DOGS NOT ALLOWED". Can the sign be replaced?	18. and 19.: Karl Zabel, Operations and Development Manager, 881-6714 zabk@haywardrec.org	18.: Park Sign Needs Repair: RESOLVED The noted sign has been replaced.	
19. Improvements to HARD parks in Hayward. Several residents have enjoyed the park system in Hayward. What are some of the recent park development projects that have occurred within the City limits?	Larry Lepore, Park Superintendent, HARD – 881-6716, lepl@haywardrec.org Ms. Rita Shue, General Manager, HARD – 881-6710, Email: shur@haywardrec.org	19.: HARD Improvements within Hayward City Limits: RESPONSE Over the last few years, HARD has completed upgrades to: <ul style="list-style-type: none">• Cannery Park• Alden E. Oliver Sports Park of Hayward• Eden Shores Park• Stratford Village Park,• Twin Bridges Park; and• This year with the support of City Community Development Block Grant (CDBG) funds, the Southgate Community Center will be renovated in order to meet federal Americans with Disability Act (ADA) requirements so that the park facilities will be accessible to persons with disabilities.	



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<p>20. Outreach and Involvement of more Neighborhood Residents.</p> <p>It was noted that not everyone in the area being defined as the Southgate Neighborhood received notice of the neighborhood meetings.</p>	<p>20.</p> <p>David Korth, Neighborhood Services Manager, City Mgr's Office – 583-4227, david.korth@hayward-ca.gov</p>	<p>20. Neighborhood Outreach:</p> <p>RESPONSE</p> <p>Several methods were used to notify residents and other neighborhood stakeholders of the neighborhood meetings. English and Spanish meeting notices were distributed by:</p> <ul style="list-style-type: none">• Mail to property owners in the area;• Email notices to those who attended the first neighborhood meeting;• Posting of the meeting notice on the City's website;• Distribution of the meeting flyers through the school system, including auto-telephone calls to school families.• Distribution through local faith and community-based organizations serving the area. <p>More help is needed by neighborhood residents! -----▶</p> <p>Thank you to Ms. Winora Kunselman, the Gordon Family, Pastor Sue Kuiper, and their friends, for distributing over 400 Neighborhood Partnership Program meeting flyers door-to-door to fellow neighborhood residents about tonight's meeting! Your time and effort is greatly appreciated!</p>	<p>20.</p> <p>NEIGHBORHOOD PARTNERSHIP NEEDED</p> <p>Please help! Neighborhood representatives who are willing and able to help inform more neighborhood members about these meetings are needed.</p> <p>Please complete the last page of this report – Attachment C, and submit it to:</p> <p>David Korth Neighborhood Services Mgr. City of Hayward 777 B Street, Hayward, CA 94541 Or Call: 510-583-4227, or Email: David.korth@hayward-ca.gov</p> <p><i>Thank you!</i></p>